



<https://targetjob.govhelp.in/job/accenture-careers-for-freshers-latest-job-customer-support/>

Accenture Careers For Freshers – Latest Job – Customer Support

Hiring organization
Accenture

Job Location

India
Remote work from: IND

Date posted
March 2, 2024

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Valid through
31.08.2024

Base Salary

USD 15 - USD 24

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

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Description

Accenture Careers For Freshers

Do you thrive in a fast-paced environment where you can leverage your communication skills to build positive relationships? Are you passionate about exceeding client expectations and providing exceptional service? If so, then a career as a Customer Service Associate at Accenture might be the perfect fit for you!

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Responsibilities

- Respond to a high volume of client inquiries through phone, email, and chat in a timely and professional manner.
- Effectively troubleshoot client issues, identify root causes, and implement solutions aligned with company protocols.
- Proactively research and stay up-to-date on Accenture's products and services to deliver accurate and insightful information.
- Build strong relationships with clients, fostering trust and exceeding their expectations through excellent communication skills.
- Document all client interactions and escalate complex issues to the appropriate internal teams.

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Accenture Careers

Skills

- Excellent written and verbal communication skills, with the ability to clearly explain complex information in a concise and easy-to-understand manner.
- Active listening skills to effectively grasp client needs and concerns.
- Strong problem-solving skills and the ability to identify and implement solutions efficiently.
- A keen eye for detail and accuracy.
- Proficient in Microsoft Office Suite (Word, Excel, PowerPoint).

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