



<https://targetjob.govhelp.in/job/airtel-careers-for-freshers-latest-job-customer-care-executive/>

## Airtel Careers For Freshers – Latest Job – Customer Care Executive

**Hiring organization**  
Airtel

### Job Location

India  
Remote work from: IND

**Date posted**  
February 21, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 14 - USD 21

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### Qualifications

12th/Graduate

### Employment Type

Full-time

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### Description

## Airtel Careers For Freshers

As a Customer Care Executive at Airtel, you'll be the frontline champion of exceptional customer service. You'll handle a diverse range of inquiries, from technical issues and billing concerns to service upgrades and subscription queries. Your empathetic listening, problem-solving skills, and unwavering dedication to customer satisfaction will be instrumental in exceeding expectations, making every interaction a positive one.

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### Responsibilities:

- **Master of Resolution:** Analyze customer concerns, troubleshoot technical issues, and identify effective solutions to resolve problems efficiently, ensuring customer satisfaction and minimizing escalation.
- **Knowledge Guru:** Maintain comprehensive knowledge of Airtel services, plans, products, and policies, readily providing accurate information and guiding customers towards the best solutions.
- **Communication Champion:** Actively listen to customer concerns, communicate clearly and empathetically, and build positive relationships with every interaction, transforming challenges into positive experiences.
- **Tech-Savvy Navigator:** Utilize your computer skills and proficiency in

support systems to provide technical assistance, escalate issues when necessary, and ensure efficient resolution.

- **Team Player:** Foster a collaborative and supportive environment, share knowledge with colleagues, and contribute to a positive and efficient customer service team.

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### **Airtel Careers**

#### **Skills:**

- Excellent communication and interpersonal skills.
- Patience and a calm demeanor with a passion for customer service.
- Computer skills and proficiency in customer relationship management (CRM) systems (a plus).
- Problem-solving and analytical skills with a strong attention to detail.
- Ability to work independently and as part of a team in a fast-paced environment.

**Tags:** Airtel , recruitment, job opportunities, career, hiring, job search, job application, Airtel careers, work at Airtel , job openings, job vacancies, job opportunities at Airtel , Airtel jobs, Airtel recruitment 2024, Airtel hiring 2024

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