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Airtel Hiring Jobs For Freshers - All Jobs For You - Customer Care Executive

Job Location

India

Remote work from: IND

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Base Salary

USD 14 - USD 24

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Airtel Recruitment

As a Customer Care Executive at Airtel, you'll be the frontline champion of exceptional customer service. You'll handle a diverse range of inquiries, from technical issues and billing concerns to service upgrades and subscription queries. Your empathetic listening, problem-solving skills, and unwavering dedication to customer satisfaction will be instrumental in exceeding expectations, making every interaction a positive one.

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Airtel Jobs near me

Responsibilities:

- Master of Resolution: Analyze customer concerns, troubleshoot technical issues, and identify effective solutions to resolve problems efficiently, ensuring customer satisfaction and minimizing escalation.
- Knowledge Guru: Maintain comprehensive knowledge of Airtel services, plans, products, and policies, readily providing accurate information and guiding customers towards the best solutions.
- Communication Champion: Actively listen to customer concerns, communicate clearly and empathetically, and build positive relationships with every interaction, transforming challenges into positive experiences.
- Tech-Savvy Navigator: Utilize your computer skills and proficiency in

Hiring organization

Airtel

Date posted

January 27, 2024

Valid through

31.08.2024

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- support systems to provide technical assistance, escalate issues when necessary, and ensure efficient resolution.
- Team Player: Foster a collaborative and supportive environment, share knowledge with colleagues, and contribute to a positive and efficient customer service team.

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Airtel Careers

Skills:

- Excellent communication and interpersonal skills.
- Patience and a calm demeanor with a passion for customer service.
- Computer skills and proficiency in customer relationship management (CRM) systems (a plus).
- Problem-solving and analytical skills with a strong attention to detail.
- Ability to work independently and as part of a team in a fast-paced environment.

Tags: Airtel, recruitment, job opportunities, career, hiring, job search, job application, Airtel careers, work at Airtel, job openings, job vacancies, job opportunities at Airtel, Airtel jobs, Airtel recruitment 2024, Airtel hiring 2024

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