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Airtel Hiring Jobs For Freshers – Highest Paying Jobs – Customer Care Executive

Job Location India Remote work from: IND

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Base Salary USD 14 - USD 22

Qualifications 12th/Graduate

Employment Type Full-time

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Description

Airtel Recruitment

As a Customer Care Executive at Airtel, you'll be the frontline champion of exceptional customer service. You'll handle a diverse range of inquiries, from technical issues and billing concerns to service upgrades and subscription queries. Your empathetic listening, problem-solving skills, and unwavering dedication to customer satisfaction will be instrumental in exceeding expectations, making every interaction a positive one.

Airtel Jobs near me

Responsibilities:

- Master of Resolution: Analyze customer concerns, troubleshoot technical issues, and identify effective solutions to resolve problems efficiently, ensuring customer satisfaction and minimizing escalation.
- Knowledge Guru: Maintain comprehensive knowledge of Airtel services, plans, products, and policies, readily providing accurate information and guiding customers towards the best solutions.
- **Communication Champion:** Actively listen to customer concerns, communicate clearly and empathetically, and build positive relationships with every interaction, transforming challenges into positive experiences.
- **Tech-Savvy Navigator:** Utilize your computer skills and proficiency in support systems to provide technical assistance, escalate issues when necessary, and ensure efficient resolution.

Hiring organization Airtel

Date posted January 24, 2024

Valid through 31.08.2024

APPLY NOW

• **Team Player:** Foster a collaborative and supportive environment, share knowledge with colleagues, and contribute to a positive and efficient customer service team.

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Airtel Careers

Skills:

- Excellent communication and interpersonal skills.
- Patience and a calm demeanor with a passion for customer service.
- Computer skills and proficiency in customer relationship management (CRM) systems (a plus).
- Problem-solving and analytical skills with a strong attention to detail.
- Ability to work independently and as part of a team in a fast-paced environment.

Tags: Airtel , recruitment, job opportunities, career, hiring, job search, job application, Airtel careers, work at Airtel , job openings, job vacancies, job opportunities at Airtel , Airtel jobs, Airtel recruitment 2024, Airtel hiring 2024

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