



<https://targetjob.govhelp.in/job/airtel-hiring-jobs-private-jobs-customer-care-agent/>

Airtel Hiring Jobs – Private Jobs – Customer Care Agent

Job Location

India
Remote work from: IND

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Base Salary

USD 18 - USD 24

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Airtel Recruitment

This is your chance to become a customer champion! You'll be the first point of contact for our valued customers, addressing their inquiries, concerns, and resolving issues with a smile and a helpful hand. Your empathy, problem-solving skills, and commitment to exceeding expectations will build trust and loyalty, making Airtel the preferred choice for millions.

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Airtel Jobs near me

Responsibilities:

- **Be the Customer Advocate:** Respond to customer inquiries across various channels (phone, email, chat) with empathy and genuine care.
- **Resolve Issues Efficiently:** Analyze customer concerns, identify root causes, and offer timely and effective solutions, exceeding expectations.
- **Product & Service Expertise:** Gain in-depth knowledge of Airtel's plans, services, and policies to provide accurate and reliable information.
- **Build Trust & Rapport:** Foster positive relationships with customers, actively listen to their feedback, and strive to build trust and loyalty.
- **Performance Champion:** Meet and exceed key performance indicators (KPIs) such as response time, resolution rate, and customer satisfaction ratings.

Hiring organization

Airtel

Date posted

February 15, 2024

Valid through

31.08.2024

APPLY NOW

- **Embrace Continuous Learning:** Actively participate in training programs and stay updated on Airtel's evolving offerings and policies.

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Airtel Careers

Skills:

- **Excellent communication skills:** Communicate clearly, concisely, and professionally, both verbally and in writing.
- **Active listening and empathy:** Genuinely understand customer concerns and demonstrate a willingness to help.
- **Problem-solving and critical thinking:** Analyze situations effectively, identify root causes, and develop creative solutions.
- **Technical proficiency:** Proficient in using computers and various software applications, including customer service platforms.
- **Time management and organization:** Manage multiple tasks efficiently, prioritize effectively, and meet deadlines consistently.
- **Adaptability and resilience:** Thrive in a fast-paced environment and readily adapt to new situations and information.

Tags: Airtel , recruitment, job opportunities, career, hiring, job search, job application, Airtel careers, work at Airtel , job openings, job vacancies, job opportunities at Airtel , Airtel jobs, Airtel recruitment 2024, Airtel hiring 2024

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