



<https://targetjob.govhelp.in/job/airtel-recruitment-2024-jobs-alerts-customer-care-executive-post/>

## Airtel Recruitment 2024 – Jobs Alerts – Customer Care Executive Post

**Hiring organization**  
Airtel

### Job Location

India  
Remote work from: IND

**Date posted**  
December 29, 2023

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**Valid through**  
31.08.2024

### Base Salary

USD 14,000 - USD 18,000

APPLY NOW

### Qualifications

12th/Graduate

### Employment Type

Full-time

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### Description

## Airtel Recruitment 2024

As a Customer Care Executive at Airtel, you'll be the frontline champion of exceptional customer service. You'll handle a diverse range of inquiries, from technical issues and billing concerns to service upgrades and subscription queries. Your empathetic listening, problem-solving skills, and unwavering dedication to customer satisfaction will be instrumental in exceeding expectations, making every interaction a positive one.

### Airtel Jobs near me

### Responsibilities:

- **Master of Resolution:** Analyze customer concerns, troubleshoot technical issues, and identify effective solutions to resolve problems efficiently, ensuring customer satisfaction and minimizing escalation.
- **Knowledge Guru:** Maintain comprehensive knowledge of Airtel services, plans, products, and policies, readily providing accurate information and guiding customers towards the best solutions.
- **Communication Champion:** Actively listen to customer concerns, communicate clearly and empathetically, and build positive relationships with every interaction, transforming challenges into positive experiences.
- **Tech-Savvy Navigator:** Utilize your computer skills and proficiency in support systems to provide technical assistance, escalate issues when necessary, and ensure efficient resolution.

- **Team Player:** Foster a collaborative and supportive environment, share knowledge with colleagues, and contribute to a positive and efficient customer service team.

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## Airtel Careers

### Skills:

- Excellent communication and interpersonal skills.
- Patience and a calm demeanor with a passion for customer service.
- Computer skills and proficiency in customer relationship management (CRM) systems (a plus).
- Problem-solving and analytical skills with a strong attention to detail.
- Ability to work independently and as part of a team in a fast-paced environment.

### Important Links

**Find the Link in [Apply Now](#) Button**

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