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Airtel Recruitment - Job Vacancy Near Me - Help Desk

Job Location

India

Remote work from: IND

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Base Salary

USD 15 - USD 21

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Airtel Recruitment

Are you passionate about technology and providing exceptional customer service? Do you thrive in a fast-paced environment and enjoy helping others? If so, then a Help Desk Specialist role at Airtel might be the perfect fit for you!

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Airtel Jobs near me

Responsibilities

- Provide exceptional technical support to Airtel customers via phone, email, and chat.
- Troubleshoot a variety of technical issues related to Airtel products and services, including mobile network, broadband, and digital TV.
- Effectively diagnose and resolve problems by following established procedures and utilizing internal knowledge bases.
- Document customer interactions and resolutions to ensure clear communication and future reference.
- Escalate complex issues to senior technicians when necessary.

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Hiring organization

Airtel

Date posted

March 5, 2024

Valid through

31.08.2024

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Airtel Careers

Skills

- Excellent communication and interpersonal skills, with the ability to build rapport with customers.
- Strong problem-solving and analytical skills, with a keen eye for detail.
- Proficiency in using computers and navigating technical interfaces.
- Ability to work independently and prioritize tasks in a fast-paced environment.
- A positive and enthusiastic attitude with a commitment to providing exceptional customer service.

Tags: Airtel recruitment, job opportunities, career, hiring, job search, job application, Airtel careers, work at Airtel , job openings, job vacancies, job opportunities at Airtel , Airtel jobs, Airtel recruitment 2024, Airtel hiring 2024

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