



<https://targetjob.govhelp.in/job/amazon-jobs-job-change-customer-care-agent-in-amazon/>

Amazon Jobs – Job Change – Customer Care Agent in Amazon

Hiring organization
Amazon

Job Location

India
Remote work from: IND

Date posted
March 2, 2024

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Valid through
31.08.2024

Base Salary

USD 18 - USD 22

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Amazon Jobs

As a Customer Service Advocate, you'll be the first line of defense for our valued customers, ensuring they have a positive and memorable experience with Amazon. You'll be responsible for fielding inquiries through phone, chat, email, and even Alexa, providing prompt and accurate solutions to a wide range of customer issues.

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Amazon Jobs near me

Responsibilities:

- Actively listen to customer concerns and identify the root cause of their problems.
- Research and troubleshoot issues related to orders, accounts, payments, and product information.
- Provide clear, concise, and courteous explanations and solutions to customer inquiries.
- Uphold Amazon's high standards for customer service by exceeding expectations whenever possible.
- Work collaboratively with internal teams to ensure seamless resolution of complex customer issues.

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Amazon Careers

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Strong problem-solving and analytical skills with the ability to identify and implement effective solutions.
- A passion for customer service and a commitment to exceeding expectations.
- Proficiency in using computers and navigating various software programs.
- The ability to work independently while also being a team player.

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