

## Call Center Representative In Swiggy – Job Seeker – Job Vacancy Near Me

**Hiring organization**  
Swiggy

### Job Location

India  
Remote work from: IND

**Date posted**  
January 25, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 12 - USD 20

APPLY NOW

### Qualifications

12th/Graduate

### Employment Type

Full-time

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### Description

## Swiggy Recruitment 2024

As a Call Center Representative, you'll be the friendly voice behind every Swiggy order. You'll answer calls, emails, and chats, ensuring our hungry foodies experience seamless deliveries and mouthwatering moments.

### Swiggy Jobs near me

#### Responsibilities:

- **Be the customer hero:** Address order-related concerns, track deliveries, handle payment queries, and resolve all issues with empathy and efficiency.
- **Knowledge is power:** Stay updated on restaurant offerings, promotions, and platform functionalities to provide accurate and helpful information.
- **Master of de-escalation:** Diffuse customer frustration with active listening, problem-solving skills, and a touch of Swiggy charm.
- **Feedback facilitator:** Gather valuable customer feedback to identify areas for improvement and enhance the overall Swiggy experience.
- **Teamwork makes the dream work:** Collaborate with internal teams, including delivery partners and restaurants, to ensure smooth resolution of inquiries.

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### Swiggy Careers

#### Skills:

- **Excellent communication skills:** Speak and write clearly, concisely, and with empathy to build rapport with customers.
- **Active listening:** Pay close attention to customer concerns and understand their needs to provide effective solutions.
- **Problem-solving and analytical skills:** Think critically, identify root causes, and propose solutions to diverse customer issues.
- **Computer proficiency:** Comfortable navigating CRM systems and internal communication tools.
- **Resilience and adaptability:** Thrive in a fast-paced environment, embrace challenges, and constantly learn and grow.

**Tags:** Swiggy recruitment, job opportunities, career, hiring, job search, job application, Swiggy careers, work at Swiggy, job openings, job vacancies, job opportunities at Swiggy, Swiggy jobs, Swiggy recruitment 2024, Swiggy hiring 2024

**Important Links** **Find the Link in [Apply Now](#) Button**

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