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Capgemini Hiring Jobs – Jobs Near Me – Customer Service Trainee Posts

Hiring organization
Capgemini

Job Location

India
Remote work from: IN

Date posted
April 12, 2024

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Valid through
31.12.2024

Base Salary

USD 14\$ - USD 22\$

APPLY NOW

Qualifications

Graduate

Employment Type

Full-time

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Description

Capgemini Hiring Jobs

About Capgemini

Capgemini is a global leader in consulting, technology services, and digital transformation. They help businesses of all sizes unlock their potential and achieve their ambitions. With a team of passionate experts working in over 50 countries, Capgemini is a dynamic and exciting place to build a career.

The Position: Customer Service Trainee

Are you someone who enjoys helping others and thrives in a fast-paced environment? If so, then the Customer Service Trainee role at Capgemini might be the perfect fit for you! In this exciting entry-level position, you'll gain valuable experience in the world of customer service while being part of a supportive and encouraging team.

Summary

This is a fantastic opportunity for a motivated and enthusiastic individual to launch their career in customer service. As a trainee, you'll receive comprehensive training on Capgemini's products and services, equipping you with the skills and knowledge to provide exceptional support to our clients. You'll work alongside experienced team members who will guide you every step of the way, helping you develop your communication, problem-solving, and technical skills.

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Capgemini Jobs near me

Key Responsibilities:

- Respond to customer inquiries by phone, email, or chat, ensuring all questions and concerns are addressed promptly and professionally.
- Research and troubleshoot customer issues, working diligently to find effective solutions.
- Document interactions clearly and accurately to maintain a comprehensive record of customer service interactions.
- Learn and adhere to Capgemini's customer service policies and procedures.
- Contribute to a positive and professional work environment.

Skills and Qualifications:

- Strong communication and interpersonal skills, with the ability to build rapport with customers.
- Excellent problem-solving skills and a passion for finding solutions.
- A keen eye for detail and accuracy.
- A willingness to learn and a positive attitude.
- Basic computer literacy, including proficiency in Microsoft Office programs.

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Capgemini Careers

Why Join Capgemini?

- **Training and Development:** Capgemini is committed to investing in its employees. As a trainee, you'll benefit from a comprehensive training program designed to equip you with the skills and knowledge you need to succeed in your role.
- **Career Growth:** This is more than just a job; it's a springboard for a rewarding career in customer service. Capgemini offers excellent opportunities for growth and development, with a clear path for advancement.
- **Supportive Work Environment:** You'll be joining a team of friendly and experienced professionals who are passionate about providing excellent customer service. They'll be there to support you, guide you, and help you

learn and grow.

- **Competitive Benefits:** Capgemini offers a comprehensive benefits package that includes health insurance, paid time off, and retirement savings plans.

Application Process:

Interested in joining the Capgemini team? The application process is simple! Just head over to Capgemini's careers website and search for "Customer Service Trainee" positions. Submit your resume and a cover letter that highlights your skills and experience. We look forward to hearing from you!

Why You Should Apply!

This is a fantastic opportunity to launch your career in customer service at a world-renowned company. If you're looking for a dynamic and rewarding work environment where you can learn, grow, and make a real difference, then Capgemini is the place for you!

General Overview

As a Customer Service Trainee, your primary focus will be on providing exceptional support to Capgemini's clients. You'll be the first point of contact for many customers, and your role is vital in ensuring a positive and satisfying experience. This role is a great fit for recent graduates or individuals with limited experience who are eager to learn and build a successful career in customer service.

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