



<https://targetjob.govhelp.in/job/client-service-specialist-in-jio-fast-job-search-jobs-for-freshers/>

Client Service Specialist In Jio – Fast Job Search – Jobs For Freshers

Hiring organization
Jio

Job Location

India
Remote work from: IND

Date posted
February 17, 2024

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Valid through
31.08.2024

Base Salary
USD 14 - USD 21

APPLY NOW

Qualifications
12th/Graduate

Employment Type
Full-time

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Description

Help Desk Executive In Jio

This exciting role offers diverse challenges and the chance to play a crucial role in ensuring every client interaction is positive and empowering. You'll handle a wide range of client inquiries, from account management and service issues to troubleshooting technical problems and offering customized solutions. By leveraging your skills and dedication, you'll build trust, foster lasting relationships, and contribute significantly to Jio's client satisfaction and retention.

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Jio Jobs near me

Responsibilities:

- **Client Champion:** Be the friendly voice and knowledgeable guide for Jio clients across various channels, providing prompt and professional support.
- **Jio Guru:** Gain in-depth understanding of Jio's plans, services, features, and technical complexities, offering accurate information and expert guidance to clients.
- **Technical Troubleshooter:** Diagnose and resolve technical issues efficiently, ensuring seamless connectivity and problem-solving through various channels.
- **Account Expert:** Manage client accounts effectively, address billing inquiries, and provide assistance with recharge and payment processes.
- **Upselling Maestro:** Offer relevant Jio products and services based on

client needs and usage patterns, driving sales and contributing to business growth.

- **Feedback Champion:** Gather valuable client feedback, identify areas for improvement, and contribute to enhancing the overall client experience.

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Jio Careers

Skills:

- Minimum 12th standard pass or equivalent qualification (preferred).
- Excellent communication and interpersonal skills, with the ability to explain technical information in a clear and concise manner.
- Strong problem-solving and analytical skills to identify root causes of customer issues and offer effective solutions.
- Patience, empathy, and a positive attitude to handle challenging situations professionally.
- Ability to work independently and as part of a team.
- Proficient in English and Hindi (or other regional languages as required).
- Basic computer literacy with good typing speed (a plus).

Tags: Jio , recruitment, job opportunities, career, hiring, job search, job application, Jio careers, work at Jio , job openings, job vacancies, job opportunities at Jio , Jio jobs, Jio recruitment 2024, Jio hiring 2024

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