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## Customer Care Executive – Fast Job – Airtel Careers

### Job Location

India  
Remote work from: IND

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### Base Salary

USD 11 - USD 20

### Qualifications

12th/Graduate

### Employment Type

Full-time

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### Description

## Customer Care Executive

As a Customer Care Executive at Airtel, you'll be the frontline champion of exceptional customer service. You'll handle a diverse range of inquiries, from technical issues and billing concerns to service upgrades and subscription queries. Your empathetic listening, problem-solving skills, and unwavering dedication to customer satisfaction will be instrumental in exceeding expectations, making every interaction a positive one.

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### Responsibilities:

- **Master of Resolution:** Analyze customer concerns, troubleshoot technical issues, and identify effective solutions to resolve problems efficiently, ensuring customer satisfaction and minimizing escalation.
- **Knowledge Guru:** Maintain comprehensive knowledge of Airtel services, plans, products, and policies, readily providing accurate information and guiding customers towards the best solutions.
- **Communication Champion:** Actively listen to customer concerns, communicate clearly and empathetically, and build positive relationships with every interaction, transforming challenges into positive experiences.
- **Tech-Savvy Navigator:** Utilize your computer skills and proficiency in

### Hiring organization

Airtel

### Date posted

February 28, 2024

### Valid through

31.08.2024

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support systems to provide technical assistance, escalate issues when necessary, and ensure efficient resolution.

- **Team Player:** Foster a collaborative and supportive environment, share knowledge with colleagues, and contribute to a positive and efficient customer service team.

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#### **Airtel Careers**

##### **Skills:**

- Excellent communication and interpersonal skills.
- Patience and a calm demeanor with a passion for customer service.
- Computer skills and proficiency in customer relationship management (CRM) systems (a plus).
- Problem-solving and analytical skills with a strong attention to detail.
- Ability to work independently and as part of a team in a fast-paced environment.

**Tags:** Airtel , recruitment, job opportunities, career, hiring, job search, job application, Airtel careers, work at Airtel , job openings, job vacancies, job opportunities at Airtel , Airtel jobs, Airtel recruitment 2024, Airtel hiring 2024

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