



<https://targetjob.govhelp.in/job/customer-care-executive-in-jio-job-search-jio-jobs-for-freshers/>

Customer Care Executive In Jio – Job Search – Jio Jobs For Freshers

Hiring organization
Jio

Job Location

India
Remote work from: IND

Date posted
February 9, 2024

(adsbygoogle = window.adsbygoogle || []).push({});

Valid through
31.08.2024

Base Salary
USD 16 - USD 20

APPLY NOW

Qualifications
12th/Graduate

Employment Type
Full-time

(adsbygoogle = window.adsbygoogle || []).push({});
(adsbygoogle = window.adsbygoogle || []).push({});

Description

Customer Care Executive In Jio

Join Jio, India's leading digital services provider, and become a Customer Care Executive who illuminates customer experiences and empowers seamless connectivity! In this dynamic and impactful role, you'll be the friendly voice and knowledgeable guide, resolving queries, addressing concerns, and ensuring every Jio user enjoys a smooth and satisfying experience. If you possess a passion for helping others, strong communication skills, and a commitment to exceeding expectations, we encourage you to apply!

(adsbygoogle = window.adsbygoogle || []).push({});

Jio Jobs near me

Responsibilities:

- **Personalized Customer Support:** Assist customers with their queries and requests through various channels (calls, chat, social media) using AI-powered tools and knowledge bases.
- **Issue Resolution & Troubleshooting:** Proactively identify and resolve customer issues efficiently, offering clear explanations and helpful solutions.
- **Account Management & Service Activation:** Assist customers with managing their accounts, activating services, and understanding billing details.
- **Technical Support:** Provide basic technical support for Jio services, guiding customers through troubleshooting steps and escalating complex

issues when needed.

- **Feedback & Insights:** Gather customer feedback and suggestions, analyzing data to identify areas for improvement and enhance the customer experience.
- **Continuous Learning & Improvement:** Stay updated on Jio's offerings, policies, and technology advancements through ongoing training and self-learning.

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

If You Want to Get Notifications about Various Jobs, Join our Telegram Channel Now and Get notified Daily about the Latest Jobs



Jio Careers

Skills:

- Excellent communication and interpersonal skills.
- Patience and a calm demeanor with a passion for customer service.
- Computer skills and proficiency in customer relationship management (CRM) systems (a plus).
- Problem-solving and analytical skills with a strong attention to detail.
- Ability to work independently and as part of a team in a fast-paced environment.

Tags: Jio , recruitment, job opportunities, career, hiring, job search, job application, Jio careers, work at Jio , job openings, job vacancies, job opportunities at Jio , Jio jobs, Jio recruitment 2024, Jio hiring 2024

If You Want to Get Notification about Various Jobs, Join our WhatsApp Channel Now and Get notified Daily about Latest Jobs



Important Links

Find the Link in [Apply Now](#) Button

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

```
(adsbygoogle = window.adsbygoogle || []).push({});
```