Customer Care Executive - Job Card - Zomato Careers

Job Location

India

Remote work from: IND

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Base Salary

USD 18 - USD 22

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Customer Care Executive

If so, then we want you! Zomato is searching for enthusiastic and driven Customer Care Executives to join our growing team. You'll be the first line of contact for our valued customers, ensuring a smooth and enjoyable dining experience through our platform.

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Responsibilities:

- Respond to customer inquiries promptly and professionally via phone, email, and chat.
- Efficiently resolve customer concerns related to orders, deliveries, restaurant listings, and account issues.
- Proactively identify and escalate complex issues to the appropriate team for resolution.
- Maintain a positive and helpful demeanor, fostering customer satisfaction and loyalty.

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Hiring organization

Zomato

Date posted

March 2, 2024

Valid through

31.08.2024

APPLY NOW



Zomato Careers

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Ability to prioritize tasks, manage multiple inquiries simultaneously, and meet deadlines.
- Strong problem-solving skills with a focus on finding solutions and exceeding customer expectations.
- Proficiency in using computers and various software applications.

Tags: Zomato , recruitment, job opportunities, career, hiring, job search, job application, Zomato careers, work at Zomato , job openings, job vacancies, job opportunities at Zomato , Zomato jobs, Zomato recruitment 2024, Zomato hiring 2024

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