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Customer Care Executive Jobs – Airtel Careers – Hiring Job Vacancy

Hiring organization
Airtel

Job Location

India
Remote work from: IND

Date posted
January 19, 2024

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Valid through
31.08.2024

Base Salary

USD 14 - USD 22

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Airtel Recruitment

As a Customer Care Executive at Airtel, you'll be the frontline champion of exceptional customer service. You'll handle a diverse range of inquiries, from technical issues and billing concerns to service upgrades and subscription queries. Your empathetic listening, problem-solving skills, and unwavering dedication to customer satisfaction will be instrumental in exceeding expectations, making every interaction a positive one.

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Airtel Jobs near me

Responsibilities:

- **Master of Resolution:** Analyze customer concerns, troubleshoot technical issues, and identify effective solutions to resolve problems efficiently, ensuring customer satisfaction and minimizing escalation.
- **Knowledge Guru:** Maintain comprehensive knowledge of Airtel services, plans, products, and policies, readily providing accurate information and guiding customers towards the best solutions.
- **Communication Champion:** Actively listen to customer concerns, communicate clearly and empathetically, and build positive relationships with every interaction, transforming challenges into positive experiences.
- **Tech-Savvy Navigator:** Utilize your computer skills and proficiency in

support systems to provide technical assistance, escalate issues when necessary, and ensure efficient resolution.

- **Team Player:** Foster a collaborative and supportive environment, share knowledge with colleagues, and contribute to a positive and efficient customer service team.

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Airtel Careers

Skills:

- Excellent communication and interpersonal skills.
- Patience and a calm demeanor with a passion for customer service.
- Computer skills and proficiency in customer relationship management (CRM) systems (a plus).
- Problem-solving and analytical skills with a strong attention to detail.
- Ability to work independently and as part of a team in a fast-paced environment.

Tags: Airtel Jobs Jobs, recruitment, job opportunities, career, hiring, job search, job application, Airtel Jobs careers, work at Airtel Jobs, job openings, job vacancies, job opportunities at Airtel Jobs, Airtel Jobs jobs, Airtel Jobs recruitment 2024, Airtel

Important Links

Find the Link in [Apply Now](#) Button

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