

<https://targetjob.govhelp.in/job/customer-officer-find-a-job-12th-pass-job-in-zomato/>

Customer Officer – Find a Job – 12th Pass Job in Zomato

Job Location

India
Remote work from: IND

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Base Salary

USD 14 - USD 26

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Zomato Recruitment

As a Customer Service Officer (CSO) at Zomato, you'll be the first point of contact for our valued customers, ensuring their experience with our platform is exceptional. You'll play a crucial role in resolving inquiries, addressing concerns, and fostering positive relationships.

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Zomato Jobs near me

Responsibilities:

- Respond promptly and professionally to customer inquiries via phone, email, and chat.
- Efficiently resolve customer concerns related to orders, deliveries, payments, and account management.
- Proactively identify and escalate complex issues to the appropriate team for further resolution.
- Maintain accurate customer records and ensure adherence to company policies and procedures.
- Contribute to the continuous improvement of customer service processes and practices.

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Hiring organization

Zomato

Date posted

March 1, 2024

Valid through

31.08.2024

APPLY NOW



Zomato Careers

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Strong problem-solving and analytical skills, with the ability to identify and resolve customer issues efficiently.
- Ability to work effectively under pressure and prioritize tasks in a fast-paced environment.
- Proficient in computer skills, including Microsoft Office Suite and customer service software.
- Positive attitude, with a passion for exceeding customer expectations.

Tags: Zomato recruitment, job opportunities, career, hiring, job search, job application, Zomato careers, work at Zomato, job openings, job vacancies, job opportunities at Zomato, Zomato jobs, Zomato recruitment 2024, Zomato hiring 2024

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