

Customer Officer In Zomato – Vacancy Job Alert – Zomato Jobs For Freshers

Hiring organization
Zomato

Job Location

India
Remote work from: IND

Date posted
February 24, 2024

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Valid through
31.08.2024

Base Salary

USD 18 - USD 24

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Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Zomato Recruitment

Are you passionate about exceeding customer expectations and ensuring smooth dining experiences? Do you possess strong communication and problem-solving skills, thriving in a fast-paced environment? If you're a customer-centric individual with a desire to contribute to Zomato's mission, then joining as a Customer Officer could be your ideal career journey.

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Zomato Jobs near me

Responsibilities:

- Be the first point of contact for Zomato customers, addressing their inquiries and concerns promptly and courteously.
- Provide accurate and helpful information on Zomato services, restaurants, and orders.
- Troubleshoot customer issues efficiently, resolving them to their satisfaction.
- Escalate complex issues to relevant teams and ensure timely resolution.
- Maintain accurate customer records and document interactions effectively.
- Identify and report potential service improvements to enhance customer experience.
- Contribute to a positive and supportive team environment.

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Zomato Careers

Skills:

- **Excellent communication skills:** Speak and write clearly, concisely, and with empathy to build rapport with customers.
- **Active listening:** Pay close attention to customer concerns and understand their needs to provide effective solutions.
- **Problem-solving and analytical skills:** Think critically, identify root causes, and propose solutions to diverse customer issues.
- **Technical proficiency:** Comfortable navigating digital tools and Zomato platform functionalities.
- **Resilience and adaptability:** Embrace challenges, quickly learn new information, and thrive in a fast-paced environment.

Tags: Zomato recruitment, job opportunities, career, hiring, job search, job application, Zomato careers, work at Zomato, job openings, job vacancies, job opportunities at Zomato, Zomato jobs, Zomato recruitment 2024, Zomato hiring 2024

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