



<https://targetjob.govhelp.in/job/customer-service-in-flipkart-company-job-application-flipkart-recruitment/>

## Customer Service in Flipkart Company – Job Application – Flipkart Recruitment

**Hiring organization**  
Flipkart

### Job Location

India  
Remote work from: IND

**Date posted**  
March 5, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 18 - USD 24

APPLY NOW

### Qualifications

12th/Graduate

### Employment Type

Full-time

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### Description

## Customer Service in Flipkart Company

In this role, you'll be the first point of contact for Flipkart's valued customers, providing exceptional service and ensuring their satisfaction throughout their shopping experience. You'll address a wide range of inquiries, from order tracking and returns to account management and product recommendations.

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#### Responsibilities:

- Respond to customer inquiries via phone, email, and chat in a timely and professional manner.
- Effectively troubleshoot customer issues, research solutions, and provide accurate information.
- Process returns, refunds, and cancellations efficiently, ensuring customer satisfaction.
- Uphold Flipkart's high standards for customer service by exceeding expectations.

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## Flipkart Careers

### Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport with customers.
- Active listening skills to understand customer needs and concerns.
- Strong problem-solving and analytical skills to identify and resolve issues effectively.
- Proficiency in computer applications, including a familiarity with Flipkart's internal systems.

**Tags:** Flipkart , recruitment, job opportunities, career, hiring, job search, job application, Flipkart careers, work at Flipkart , job openings, job vacancies, job opportunities at Flipkart , Flipkart jobs, Flipkart recruitment 2024, Flipkart hiring 2024

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