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Customer Service Trainee in Airtel – Free Job Alerts – Airtel Job Vacancy

Hiring organization
Airtel

Job Location

India
Remote work from: IND

Date posted
February 16, 2024

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Valid through
31.08.2024

Base Salary

USD 11 - USD 21

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Customer Service Trainee in Airtel

Do you have a passion for helping others and enjoy resolving challenges with a smile? Are you an excellent communicator with a desire to learn and grow in a dynamic environment? If you're eager to contribute to a leading telecom brand like Airtel and build a rewarding career in customer service, then the Customer Service Trainee role could be your perfect calling!

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Responsibilities:

- Provide prompt, accurate, and courteous assistance to customers through various channels (phone, email, chat).
- Understand and resolve customer queries and complaints related to Airtel services (prepaid, postpaid, broadband, etc.).
- Proactively identify and address customer needs, exceeding expectations and building trust.

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Airtel Careers

Skills:

- Excellent communication and interpersonal skills.
- Patience and a calm demeanor with a passion for customer service.
- Computer skills and proficiency in customer relationship management (CRM) systems (a plus).
- Problem-solving and analytical skills with a strong attention to detail.
- Ability to work independently and as part of a team in a fast-paced environment.

Tags: Airtel , recruitment, job opportunities, career, hiring, job search, job application, Airtel careers, work at Airtel , job openings, job vacancies, job opportunities at Airtel , Airtel jobs, Airtel recruitment 2024, Airtel hiring 2024

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