

Customer Success Associate In Swiggy – Job Seeker – Job Vacancy Near Me

Hiring organization
Swiggy

Job Location

India
Remote work from: IND

Date posted
February 5, 2024

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Valid through
31.08.2024

Base Salary

USD 12 - USD 20

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Swiggy Recruitment 2024

Are you passionate about building relationships and driving success? Do you possess a strategic mindset and a knack for solving problems creatively? If you're looking for a rewarding career opportunity to make a real impact on the food delivery industry, then the Customer Success Associate role at Swiggy could be your perfect fit!

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Swiggy Jobs near me

Responsibilities:

- Welcome new restaurant partners to the Swiggy platform, guiding them through the onboarding process and ensuring smooth integration.
- Educate partners on Swiggy's tools, features, and best practices to maximize their visibility and success on the platform.
- Proactively identify and address potential roadblocks to ensure a seamless launch and positive first experience.
- Analyze partner performance data, identify areas for improvement, and recommend data-driven strategies to enhance visibility, order volume, and customer satisfaction.
- Collaborate with partners to implement optimization initiatives, providing ongoing support and coaching to ensure sustained growth.
- Stay updated on industry trends and competitor offerings, suggesting innovative solutions to help partners stay ahead of the curve.

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Swiggy Careers

Skills:

- Bachelor's degree in Business Administration, Hospitality, or a related field (preferred).
- 1-2 years of experience in a customer-facing role, preferably within the e-commerce or foodservice industry (a plus).
- Strong analytical and problem-solving skills, able to identify root causes and propose effective solutions.
- Excellent communication, interpersonal, and relationship-building skills with the ability to build trust and rapport.
- Proactive and adaptable, with a strong work ethic and a willingness to learn new things.
- Proficiency in MS Office Suite and data analysis tools (a plus).
- Passion for the food industry and a strong understanding of restaurant operations (a plus).

Tags: Swiggy recruitment, job opportunities, career, hiring, job search, job application, Swiggy careers, work at Swiggy, job openings, job vacancies, job opportunities at Swiggy, Swiggy jobs, Swiggy recruitment 2024, Swiggy hiring 2024

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