



Bandhan Bank

<https://targetjob.govhelp.in/job/customer-support-engineer-job-search-bandhan-bank-job-vacancy/>

Customer Support Engineer - Job Search - Bandhan Bank Job Vacancy

Hiring organization
Bandhan Bank

Job Location

India
Remote work from: IND

Date posted
February 2, 2024

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Valid through
31.08.2024

Base Salary
USD 12 - USD 20

APPLY NOW

Qualifications
Graduate, 12th

Employment Type
Full-time

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Description

Customer Support Engineer

As a Customer Support Engineer, you'll be the frontline ambassador, providing exceptional support and resolving queries across various banking channels. You'll have the opportunity to directly impact the lives of millions, fostering trust and building lasting relationships with our valued customers.

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Bandhan Bank Jobs near me

Responsibilities:

- Respond to customer inquiries promptly and efficiently via phone, email, chat, and other designated channels.
- Troubleshoot and resolve customer issues related to accounts, transactions, products, and services.
- Provide clear and concise explanations of banking concepts and procedures in a customer-friendly manner.
- Escalate complex issues to the appropriate team and ensure timely resolution.
- Maintain accurate records of customer interactions and document resolutions effectively.
- Contribute to the continuous improvement of customer service processes and procedures.

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Bandhan Bank Careers

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Ability to listen actively and understand customer needs effectively.
- Strong analytical and problem-solving skills.
- Proficiency in using computers and various software applications.
- Adaptability and ability to learn new technologies quickly.
- Passion for customer service and a commitment to exceeding expectations.

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