Customer Support - Find a Job - 12th Pass Job in Zomato

Job Location

India

Remote work from: IND

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Base Salary

USD 15 - USD 27

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Zomato Recruitment

Do you have a passion for food and technology? Are you organized, detail-oriented, and possess excellent communication skills? If you're looking for a dynamic and rewarding role where you can use your talents to assist millions of foodies and contribute to Zomato's success, then the Customer Support position is your perfect fit!

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Zomato Jobs near me

Responsibilities:

- Addressing queries and concerns raised by restaurant partners regarding onboarding, promotions, and technical issues.
- Providing clear and informative guidance, ensuring smooth operations and a positive partnership.
- Proactively identifying and resolving potential issues before they escalate.
- Managing calendars, scheduling appointments, and coordinating communication for assigned teams.
- Preparing reports and presentations, maintaining accurate records, and performing data entry tasks.
- Assisting with other administrative duties as required to support team efficiency.

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Hiring organization

Zomato

Date posted

February 17, 2024

Valid through

31.08.2024

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Zomato Careers

Skills:

- Excellent communication skills: Speak and write clearly, concisely, and with empathy to build rapport with customers.
- Active listening: Pay close attention to customer concerns and understand their needs to provide effective solutions.
- Problem-solving and analytical skills: Think critically, identify root causes, and propose solutions to diverse customer issues.
- Technical proficiency: Comfortable navigating digital tools and Zomato platform functionalities.
- · Resilience and adaptability: Embrace challenges, quickly learn new information, and thrive in a fast-paced environment.

Tags: Zomato recruitment, job opportunities, career, hiring, job search, job application, Zomato careers, work at Zomato, job openings, job vacancies, job opportunities at Zomato, Zomato jobs, Zomato recruitment 2024, Zomato hiring 2024

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