



<https://targetjob.govhelp.in/job/customer-support-latest-job-notification-jio-careers-for-freshers/>

Customer Support – Latest Job Notification – Jio Careers For Freshers

Hiring organization
Jio

Job Location

India
Remote work from: IND

Date posted
March 5, 2024

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Valid through
31.08.2024

Base Salary

USD 15 - USD 20

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Customer Support

Do you thrive on building positive customer experiences? Are you passionate about helping others and finding solutions? If so, then a career as a Jio Customer Support Specialist might be the perfect fit for you!

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Responsibilities:

- Provide exceptional customer service through various channels, including phone, email, and chat.
- Troubleshoot technical issues related to Jio mobile services, JioFiber, and other offerings.
- Answer customer inquiries regarding plans, data usage, billing, and promotions.
- Resolve billing discrepancies and guide customers through the payment process.
- Proactively identify customer needs and recommend solutions that enhance their Jio experience.
- Document interactions and escalate complex issues to the appropriate teams.
- Maintain a positive and professional demeanor while building rapport with customers.

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Jio Careers

Skills:

- Excellent communication and interpersonal skills, with the ability to build trust and rapport.
- Strong problem-solving skills and a knack for finding solutions.
- A customer-centric mindset with a passion for exceeding expectations.
- Proficiency in computer applications, including MS Office Suite.
- Ability to work independently and as part of a team in a fast-paced environment.

Tags: Jio , recruitment, job opportunities, career, hiring, job search, job application, Jio careers, work at Jio , job openings, job vacancies, job opportunities at Jio , Jio jobs, Jio recruitment 2024, Jio hiring 2024

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