



<https://targetjob.govhelp.in/job/flipkart-recruitment-2024-freshers-job-help-desk-executive-post/>

Flipkart Recruitment 2024 – Freshers Job – Help Desk Executive Post

Hiring organization
Flipkart

Job Location

India
Remote work from: IND

Date posted
December 30, 2023

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Valid through
31.08.2024

Base Salary

USD 16,000 - USD 20,000

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Flipkart Recruitment 2024

Join Flipkart, India's leading e-commerce platform, as a Help Desk Executive and become the friendly voice on the other end of the line, solving problems and bringing smiles to customers' faces! In this dynamic role, you'll be the first line of defense, tackling customer inquiries, resolving issues, and ensuring every shopping experience is smooth and delightful.

Flipkart Jobs near me

Responsibilities:

- **Customer Champion:** Listen attentively to customer concerns, understand their needs, and provide prompt and accurate solutions to their queries related to orders, deliveries, payments, and more.
- **Resolution Maestro:** Research, troubleshoot, and resolve customer issues efficiently, exceeding expectations and restoring trust in every interaction.
- **Knowledge Mastermind:** Stay updated on Flipkart's policies, products, and services, becoming a reliable source of information for both customers and internal teams.

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Flipkart Careers

Skills:

- **Empathy Extraordinaire:** Strong communication and interpersonal skills to build rapport with customers, actively listen, and understand their frustrations.
- **Problem-Solving Ace:** Ability to think critically, analyze situations, and identify solutions to ensure customer satisfaction.
- **Tech-Savvy Navigator:** Proficient in basic computer applications and comfortable navigating internal systems to access relevant information and resolve issues.
- **Resilient & Calm:** Ability to handle challenging situations with a positive attitude, composure, and a dedication to finding solutions.

Important Links

Find the Link in [Apply Now](#) Button

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