



<https://targetjob.govhelp.in/job/flipkart-recruitment-2024-freshers-job-help-desk-executive-posts/>

Flipkart Recruitment 2024 – Freshers Job – Help Desk Executive Posts

Hiring organization
Flipkart

Job Location

India
Remote work from: IND

Date posted
January 9, 2024

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Valid through
30.06.2024

Base Salary

USD 16,000 - USD 20,000

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Flipkart Recruitment 2024

As a Help Desk Executive at Flipkart, you'll be the superhero of customer smiles. You'll answer questions, resolve concerns, and navigate issues, ensuring every touchpoint across Flipkart's journey is smooth and delightful. Be a problem-solver, a friendly ear, and a brand ambassador, all rolled into one!

Flipkart Jobs near me

Responsibilities:

- **Customer Champion:** Be the first line of support, addressing customer inquiries across various channels (phone, email, chat). Your empathy and patience are key!
- **Problem Solver:** Analyze customer concerns, troubleshoot issues related to orders, deliveries, payments, and product information, finding swift and satisfying solutions. Think detective with a helpful heart!
- **Brand Ambassador:** Embody Flipkart's values of customer-centricity, efficiency, and passion. Your enthusiasm and knowledge will keep customers coming back for more!
- **Data & Reporting:** Document interactions, track resolutions, and identify trends to contribute to improving customer experience. Your insights are essential for Flipkart's growth!
- **Continuous Learning:** Stay updated on Flipkart policies, product lines, and industry trends to provide accurate and up-to-date information to customers. Knowledge is your superpower!

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Flipkart Careers

Skills:

- Excellent communication and interpersonal skills, with a knack for active listening and building rapport.
- Problem-solving abilities and a calm demeanor to navigate challenging customer situations.
- Proficiency in computer applications (Microsoft Office, CRM tools preferred).
- Strong analytical skills and attention to detail for accurate data entry and reporting.
- Ability to work independently and as part of a team in a fast-paced environment.
- Passion for customer service and a genuine desire to make a positive

Important Links

Find the Link in [Apply Now](#) Button

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