



<https://targetjob.govhelp.in/job/google-careers-jobs-free-job-alert-help-desk-worker-in-in/>

## Google Careers Jobs – Free Job Alert – Help Desk Worker in IN

**Hiring organization**  
Google

### Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

### Date posted

September 17, 2024

### Valid through

31.12.2024

(adsbygoogle = window.adsbygoogle || []).push({});

APPLY NOW

### Base Salary

USD 23 - USD 30

### Qualifications

10th/12th and Graduate

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

### Employment Type

Full-time, Part-time

### Description

**Job Title:** Help Desk Worker

**Location:** Various Locations (India) / Remote

**Department:** IT Support / Technical Assistance

**Company:** Google

---

### Job Overview:

Google is seeking highly motivated **Help Desk Workers** to provide exceptional technical support to internal employees and external clients. The Help Desk Worker will be responsible for troubleshooting hardware, software, and network-related issues, offering timely resolutions, and ensuring smooth IT operations. This is an excellent opportunity for individuals who are technically inclined and eager to work in a fast-paced environment.

(adsbygoogle = window.adsbygoogle || []).push({});

---

### Key Responsibilities:

- Provide first-level technical support to employees and clients through phone, email, and chat.
- Troubleshoot hardware, software, and network-related issues, escalating complex problems to higher-level support when necessary.
- Assist users with setting up and configuring new devices, including laptops, desktops, and mobile phones.
- Ensure timely resolution of IT issues, maintaining high levels of user

satisfaction.

- Log all help desk interactions, problems, and resolutions into the company's ticketing system.
- Perform routine system updates, patches, and preventive maintenance tasks.
- Provide guidance and training to users on basic IT functions and software tools.
- Collaborate with other IT teams to identify, troubleshoot, and resolve larger system issues.
- Follow established protocols and contribute to the continuous improvement of help desk processes.

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

**If You Want to Get Notifications about Various Jobs, Join our Telegram Channel Now and Get notified Daily about the Latest Jobs**



### Qualifications and Skills:

- **Educational Background:** Bachelor's degree in Computer Science, IT, or a related field. Relevant IT certifications (e.g., CompTIA, ITIL) are a plus.
- **Experience:** Prior experience in IT support, help desk, or technical support roles is preferred but not mandatory. Freshers with strong technical skills are encouraged to apply.
- **Skills Required:**
  - Strong understanding of computer systems, mobile devices, and other tech products.
  - Familiarity with various operating systems (Windows, Linux, macOS).
  - Basic networking knowledge and the ability to troubleshoot internet connectivity issues.
  - Excellent verbal and written communication skills.
  - Ability to multitask and manage multiple support requests efficiently.
  - Strong problem-solving skills and attention to detail.
  - Customer-oriented mindset with a focus on providing high-quality technical support.

---

### Additional Information:

- **Work Hours:** Full-time with flexible shifts based on support requirements.
- **Benefits:** Competitive salary, health insurance, wellness programs, professional development opportunities, and access to Google's unique employee perks.
- **Application Process:** Interested candidates should apply through the Google Careers portal by submitting their resume and cover letter.

Shortlisted candidates will be contacted for interviews and further assessments.

---

**Google is an equal opportunity employer** committed to fostering an inclusive and diverse workplace. We encourage applications from candidates of all backgrounds, including fresh graduates and those with experience.

**If You Want to Get Notification about Various Jobs, Join our WhatsApp Channel Now and Get notified Daily about Latest Jobs**



**Important Links**

**Find the Link in [Apply Now](#) Button**

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});