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Hyundai Company Career For Customer Success Manager Post

Hiring organization
Hyundai

Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

Date posted

September 30, 2024

Valid through

31.12.2024

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Base Salary

USD 118000 - USD 25,000

Qualifications

10th/12th, Graduate, Post Graduate

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Employment Type

Full-time, Part-time

Description

Hyundai Company Career For Customer Success Manager Post

Position: Customer Success Manager

Location: Work From Home

About the Job

Hyundai Company is seeking a proactive Customer Success Manager to join our team. This role is perfect for someone who is passionate about customer satisfaction and enjoys building strong relationships. You will work from home, ensuring our customers have a positive experience with our products and services.

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Key Responsibilities

- Develop and maintain strong relationships with customers to ensure their success.

- Act as the primary point of contact for customer inquiries and support.
- Monitor customer usage and engagement to identify opportunities for improvement.
- Provide training and resources to help customers maximize their use of our products.
- Collaborate with internal teams to address customer needs and feedback.
- Gather customer feedback to inform product development and enhancements.
- Prepare reports on customer success metrics and present findings to management.

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Requirements

- Bachelor's degree in Business, Marketing, or a related field.
- Previous experience in customer success, account management, or a similar role.
- Excellent communication and interpersonal skills.
- Strong analytical and problem-solving abilities.
- Ability to work independently and manage multiple projects.
- A stable internet connection and a suitable workspace for remote work.

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Benefits

- Competitive salary and performance-based incentives.
- Flexible work-from-home schedule.
- Opportunities for career advancement and professional development.
- Comprehensive health and wellness benefits.
- A collaborative and innovative work environment.

How to Apply

If you are interested, please apply through our official site. We look forward to your application!

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