Jio Careers For Experience /Freshers – Technical Specialist – Job Search

Hiring organization
Jio

Job Location
India
Remote work from: IN

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Date posted
September 17, 2024

Valid through
31.12.2024

Base Salary
USD 14 - USD 21

APPLY NOW

Qualifications
12th/Graduate

Employment Type
Full-time

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Description

Jio Recruitment 2024

Job Title: Technical Specialist
Location: Various Locations (India)
Department: IT / Technical Operations
Company: Reliance Jio

Job Overview:

Reliance Jio is looking for skilled and driven **Technical Specialists** to join our rapidly growing team. Whether you are an experienced professional or a fresh graduate, this role offers a dynamic environment for working on cutting-edge technologies and providing technical support across various platforms. As a Technical Specialist, you will be responsible for troubleshooting technical issues, supporting system upgrades, and ensuring smooth IT operations within the company.

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Key Responsibilities:

- Provide technical support for hardware, software, and network issues, ensuring quick resolution.
- Troubleshoot and resolve system failures, technical malfunctions, and software bugs.

- Manage system installations, configurations, and updates across devices.
- Perform system diagnostics, maintenance, and repairs to ensure high availability and performance.
- Collaborate with cross-functional teams to support IT-related projects and operations.
- Implement security protocols and perform routine system audits to ensure data integrity.
- Provide technical training and guidance to end-users on system functionality and best practices.
- Document technical issues, resolutions, and updates in the company's system for reference.
- Work closely with vendors and external partners to manage and maintain equipment and software.
- Stay updated with the latest technological trends and implement best practices for efficiency and innovation.

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Qualifications and Skills:

- **Educational Background:** Bachelor's degree in Computer Science, IT, or related field. Relevant certifications (e.g., CCNA, CompTIA, or similar) are a plus.
- **Experience:**
    - **For Experienced Candidates:** 1-3 years of experience in a technical support, IT helpdesk, or system administration role.
    - **For Freshers:** Strong academic background in IT or related fields with practical experience through internships or projects.
- **Skills Required:**
    - Solid understanding of operating systems (Windows, Linux, macOS) and network configurations.
    - Familiarity with troubleshooting hardware and software issues, including network routers, switches, and firewalls.
    - Proficiency in scripting and automation (PowerShell, Bash, Python) is advantageous.
    - Strong analytical and problem-solving skills with a focus on delivering high-quality results.
    - Ability to work independently and handle multiple technical tasks efficiently.
    - Excellent communication skills, with the ability to convey technical information to non-technical stakeholders.

Additional Information:

- **Work Hours:** Full-time with flexible working hours depending on the role requirements.
- **Benefits:** Competitive salary, health benefits, paid leave, professional development opportunities, and access to cutting-edge technology.
- **Application Process:** Interested candidates can apply via the Jio Careers portal by submitting their updated resume and a cover letter. Selected candidates will undergo interviews and technical assessments.

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Important Links

Find the Link in Apply Now Button

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