



<https://targetjob.govhelp.in/job/job-vacancy-in-flipkart-remote-jobs-client-service-specialist/>

Job Vacancy in Flipkart – Remote Jobs – Client Service Specialist

Hiring organization
Flipkart

Job Location

India
Remote work from: IND

Date posted

February 29, 2024

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Valid through

31.08.2024

Base Salary

USD 17 - USD 22

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Flipkart Vacancy Job Alert

In this role, you'll be the first line of contact for our valued customers, acting as their guide and advocate throughout their shopping journey. You'll be responsible for providing exceptional service by addressing their inquiries, resolving issues, and ensuring their satisfaction.

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Flipkart Jobs near me

Responsibilities:

- Respond to customer inquiries via phone, email, and chat in a professional, courteous, and timely manner.
- Research and provide accurate information about Flipkart's products, services, policies, and promotions.
- Efficiently resolve customer concerns and complaints, aiming for a positive and satisfactory resolution every time.
- Escalate complex issues to the appropriate team when necessary.
- Maintain accurate records of customer interactions and ensure adherence to company guidelines.

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Flipkart Careers

Skills:

- Excellent communication and interpersonal skills, both written and verbal.
- Strong problem-solving and analytical skills, with the ability to identify and implement solutions effectively.
- Active listening skills and a genuine desire to understand and address customer needs.
- Ability to work independently and as part of a team in a fast-paced environment.
- Proficient in computer skills and comfortable using various software applications.
- Adaptability and a willingness to learn new information and processes.

Tags: Flipkart , recruitment, job opportunities, career, hiring, job search, job application, Flipkart careers, work at Flipkart , job openings, job vacancies, job opportunities at Flipkart , Flipkart jobs, Flipkart recruitment 2024, Flipkart hiring 2024

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