



<https://targetjob.govhelp.in/job/meesho-jobs-job-search-job-recruitment-for-customer-experience-agent/>

Meesho Jobs – Job Search – Job Recruitment For Customer Experience Agent

Hiring organization
Meesho

Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

Date posted
April 12, 2024

Valid through
31.12.2024

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Base Salary

USD 11 - USD 23

Qualifications

12th Pass, Graduate, Post Graduate

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Employment Type

Full-time

Description

Meesho Recruitment 2024

About Meesho

Meesho is a leading social commerce platform in India, revolutionizing the way people shop online, especially in smaller cities and towns. We empower millions of small businesses and individuals (called “Resellers”) to become entrepreneurs by giving them access to a wide variety of products and a user-friendly platform to sell them through their social networks. Our mission is to make online shopping accessible and affordable for everyone in India.

The Position: Customer Experience Agent

Are you passionate about helping others and ensuring they have a smooth and positive experience? Do you thrive in a fast-paced environment and enjoy tackling challenges with a smile? If so, then the Customer Experience Agent role at Meesho might be the perfect fit for you!

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In a Nutshell

As a Customer Experience Agent, you’ll be the friendly face (or voice!) of Meesho for our amazing users (both Resellers and Customers). You’ll be on the frontlines,

providing exceptional customer service by answering their questions, resolving their concerns, and ensuring they have a happy and successful experience on the Meesho platform.

What You'll Be Doing

- Be a customer hero! – You'll be the first point of contact for our users, addressing their inquiries and concerns related to orders, products, accounts, and using the Meesho app/website.
- Become a problem-solving pro! – You'll work your magic to resolve customer issues quickly and efficiently, ensuring a positive outcome for everyone.
- Be a master communicator! – You'll clearly and patiently explain things to customers, fostering trust and building strong relationships.
- Be a team player! – You'll collaborate with other departments within Meesho to ensure seamless customer service and identify areas for improvement.
- Be a learning machine! – You'll stay up-to-date on Meesho's features, policies, and industry trends to provide the best possible service.

The Skills You Bring

- You've got a passion for helping people and making their day!
- You're a natural communicator with excellent written and verbal skills.
- You're a problem-solver with a knack for finding creative solutions.
- You're a team player who thrives in a collaborative environment.
- You're a quick learner who can adapt to new information and situations.
- You have a positive and can-do attitude, even when faced with challenges.
- Bonus points if you have experience in customer service or sales!

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Welcome Freshers!

This is a great opportunity for both fresh graduates and experienced professionals. We value your enthusiasm, eagerness to learn, and willingness to contribute to our growing team.

Why Join the Meesho Fam?

- **Make a real impact:** You'll be playing a vital role in shaping the customer experience for millions of users and contributing to Meesho's success story.
- **Growth and learning:** We offer a dynamic work environment where you'll

constantly learn new things and develop your skills.

- **Be part of something big:** You'll be joining a passionate team working at the forefront of social commerce in India.
- **Competitive benefits:** We offer a comprehensive benefits package that includes health insurance, paid time off, and exciting perks.
- **Fun and positive environment:** We believe in a work-life balance and foster a culture of collaboration, creativity, and of course, fun!

How to Apply

Head over to our careers page on <https://www.meesho.io/jobs> and search for "Customer Experience Agent." We can't wait to hear from you!

Ready to Be a Customer Experience Champion?

If you're looking for a rewarding career where you can make a difference, join the Meesho family! We offer a dynamic work environment, amazing people to work with, and the chance to be part of something truly special. Apply today and take the first step towards an exciting future!

General Overview

As a Customer Experience Agent at Meesho, you'll play a critical role in ensuring our users have a fantastic experience on our platform. You'll be the bridge between Meesho and our users, providing exceptional customer service and building lasting relationships.

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Important Links

Find the Link in [Apply Now](#) Button

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