



<https://targetjob.govhelp.in/job/ola-recruitment-2024-jobs-alerts-help-desk-executive-post/>

## Ola Recruitment 2024 – Jobs Alerts – Help Desk Executive Post

**Hiring organization**  
Ola

### Job Location

India  
Remote work from: IND

**Date posted**  
January 2, 2024

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**Valid through**  
31.08.2024

### Base Salary

USD 16,000 - USD 20,000

APPLY NOW

### Qualifications

Graduate

### Employment Type

Full-time

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### Description

## Ola Recruitment 2024

As a Help Desk Executive at Ola, you'll be the friendly voice and helping hand on the other end of the line, ensuring every rider's journey is smooth and seamless. You'll handle a variety of queries and concerns, from booking difficulties to payment issues, all with a smile and a solution-oriented approach. This is your chance to be the hero of the ride, where your customer focus fuels the success of every trip.

### Ola Jobs near me

#### Responsibilities:

- **Become the Ola expert:** Answer customer questions about the Ola app, booking process, fares, and other platform features with clarity and precision.
- **Troubleshooting wizard:** Actively listen to customer concerns, identify the root of the problem, and work towards swift and satisfactory resolutions.
- **Champion of calm:** De-escalate difficult situations with empathy and understanding, ensuring every interaction is positive and helpful.

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### Ola Careers

#### Skills:

- Excellent communication and interpersonal skills, with the ability to build rapport and connect with customers confidently over the phone.
- Strong problem-solving and analytical skills to identify issues and find effective solutions.
- Calm and composed demeanor, able to handle challenging situations with patience and a smile.
- Proficiency in computer applications and basic understanding of mobile

**Important Links**

**Find the Link in [Apply Now](#) Button**

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