

Paytm Careers 2024 – Free Job Alert – Customer Care Associate in IN

Hiring organization
Paytm

Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

Date posted

April 22, 2024

Valid through

31.12.2024

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Base Salary

USD 14 - USD 19

Qualifications

10th/ 12th and Graduate

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Employment Type

Full-time, Part-time

Description

Paytm Recruitment 2024

About Paytm

Do you have a knack for helping people? Are you comfortable with technology? If so, then this work-from-home customer care associate role at Paytm might be perfect for you!

In this role, you'll be the friendly face (or voice) of Paytm, assisting customers with their questions and concerns. You'll help them navigate the Paytm app, troubleshoot any issues they encounter, and ensure they have a positive experience.

Key Responsibilities

- Respond to customer inquiries via phone, email, or chat.
- Clearly explain Paytm products and services.
- Troubleshoot technical problems and resolve customer issues.
- Work towards achieving high customer satisfaction ratings.
- Maintain accurate records of customer interactions.

Requirements

- Excellent communication and interpersonal skills.
- Ability to work independently and as part of a team.
- Strong computer skills and proficiency with the Paytm app.
- Patience and a positive attitude.

Benefits

- Competitive salary and benefits package (details to be shared during interview process).
- The opportunity to work for a leading Indian tech company.
- Flexible work schedule (work from home!).

How to Apply

Head over to the official Paytm careers website and search for customer care associate positions. Look for postings that mention work-from-home options

Important Links Find the Link in [Apply Now](#) Button

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