Swiggy Job Careers - Fast Job Search - Back Office Executive For Freshers

Job Location

India

Remote work from: IND

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Base Salary

USD 12 - USD 18

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Swiggy Job Careers

Join Swiggy, India's leading food delivery platform, as a Back Office Executive and become the hidden gem behind every happy meal! In this dynamic role, you'll be the engine that keeps Swiggy humming, supporting customer care, managing orders, and ensuring a seamless experience for both foodies and delivery partners.

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Swiggy Jobs near me

Responsibilities:

- Customer Happiness Champion: Handle customer inquiries and requests with a smile, resolving issues and ensuring their Swiggy experience is always top-notch.
- Order Maestro: Process orders efficiently, track deliveries, and communicate updates to ensure food arrives hot and fresh, every time.
- Data Detective: Analyze reports, identify trends, and provide valuable insights to improve operational efficiency and customer satisfaction

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Swiggy Careers

Skills:

- **Problem-Solver:** Excellent analytical and problem-solving skills to handle customer inquiries, troubleshoot issues, and find creative solutions.
- Communication Champion: Strong written and verbal communication

Hiring organization

Swiggy

Date posted

January 19, 2024

Valid through

31.08.2024

APPLY NOW

- skills to effectively interact with customers, delivery partners, and internal teams.
- **Tech-Savvy:** Proficient in basic computer applications (word processing, spreadsheets, email) and comfortable navigating internal systems
- Multitasking Master: Ability to prioritize tasks, manage deadlines, and stay calm under pressure in a fast-paced environment.

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