

## Tata Motors Careers – Jobs For Freshers – Customer Service Specialist in IN

**Hiring organization**  
Tata Motors

### Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

**Date posted**  
April 15, 2024

**Valid through**  
31.12.2024

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### Base Salary

USD 14 - USD 18

### Qualifications

12th/Graduate

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### Employment Type

Full-time

### Description

## Tata Motors Recruitment 2024

### About Tata Motors

Tata Motors is a leading Indian multinational automotive corporation. They've been around for over 75 years, making some of the most popular cars and trucks on the road. They're known for their reliability, innovation, and commitment to customer satisfaction. That's where you come in!

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### The Position: Customer Service Specialist

Are you someone who enjoys helping others and has a passion for cars? Then this customer service specialist role at Tata Motors might be the perfect fit for you! In this exciting role, you'll be the first point of contact for Tata Motors' valued customers, ensuring they have a smooth and positive experience.

### What You'll Do:

- Be a friendly voice and face of Tata Motors, answering customer questions by phone, email, or in person (depending on the specific role).
- Listen attentively to customer concerns and enquiries, understanding their needs and issues.
- Provide clear, accurate, and timely information on Tata Motors' products, services, and policies.
- Resolve customer issues efficiently and professionally, working towards achieving high customer satisfaction.

- Maintain accurate records of customer interactions and keep track of resolutions.
- May also involve providing technical assistance on basic car-related issues.

#### Who You Are:

- A team player with a positive and helpful attitude.
- Excellent communication and interpersonal skills – you can clearly explain things and build rapport with customers.
- A good listener – you can pay close attention to what customers are saying and understand their needs.
- Patience and problem-solving skills – you can stay calm under pressure and find solutions to customer issues.
- Basic computer literacy, with the ability to learn new software programs.
- A passion for cars and the automotive industry (a plus, but not essential).

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#### Benefits of Joining Tata Motors:

- **Make a Difference:** You'll be directly contributing to customer satisfaction, playing a key role in Tata Motors' success.
- **Growth Opportunities:** Tata Motors is a large and growing company, offering plenty of opportunities for career development and advancement.
- **Competitive Salary and Benefits Package:** You'll receive a competitive salary and a comprehensive benefits package, including health insurance, paid time off, and more.
- **Positive Work Environment:** Tata Motors is committed to creating a positive and inclusive work environment where you can feel valued and respected.
- **Learning and Development:** You'll have access to ongoing training and development programs to help you grow your skills and knowledge.
- **Be Part of a Legacy:** Join a company with a rich history and a bright future in the Indian and global automotive industry.

#### How to Apply:

Head over to the Tata Motors Careers website <https://careers.tatamotors.com/> and search for "Customer Service Specialist" positions. The application process is quick and easy, and you'll hear back from them soon!

#### Why You Should Join Tata Motors:

If you're looking for a career that's both challenging and rewarding, then look no further than Tata Motors. Here, you'll have the opportunity to make a real difference in the lives of customers, while also developing your career in a supportive and positive environment.

#### **General Overview:**

This customer service specialist role is a great opportunity for recent graduates (freshers) or individuals with some experience in customer service to launch a rewarding career in the automotive industry.

#### **Ready to Join the Tata Motors Family?**

We're looking for enthusiastic and customer-focused individuals to join our team. If you have the skills and the drive to succeed, we encourage you to apply!

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#### **Important Links**

**Find the Link in [Apply Now](#) Button**

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