



<https://targetjob.govhelp.in/job/tvs-motor-company-career-for-customer-service-post-2-2/>

TVS Motor Company Career For Customer Service Post

Job Location

India

Remote work from: IN; US; AU; NZ; HK; JP; KZ; MY; SG; TW; TH; UZ; VN; AT; BY; BE; DK; FR; DE; GR; NL; RU; ES; CH; UK; GB; DZ; KW; MA; QA; SA; MX; AE; CA; GT; DO

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Base Salary

USD 15,000 - USD 20,000

Qualifications

10th/12th, Graduate, Post Graduate

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Employment Type

Full-time, Part-time

Description

TVS Motor Company Careers For Customer Service Post

Position: Customer Service Representative

Location: Work From Home / On-Site

About the Job

TVS Motor Company is seeking dedicated and friendly Customer Service Representatives to join our team. This role is perfect for individuals who enjoy helping customers and have strong communication skills. As a Customer Service Representative, you will be the first point of contact for our customers and will assist them with their inquiries and concerns.

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Key Responsibilities

Hiring organization

TVS Motor

Date posted

October 1, 2024

Valid through

31.12.2024

APPLY NOW

- Respond to customer inquiries via phone, email, and chat in a timely manner.
- Provide accurate information about products, services, and policies.
- Assist customers with order processing, returns, and complaints.
- Maintain a positive and professional demeanor in all interactions.
- Document customer interactions and feedback in the system.
- Collaborate with other departments to resolve customer issues effectively.
- Participate in training sessions to enhance product knowledge and service skills.

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Requirements

- High school diploma or equivalent; a degree in a related field is a plus.
- Previous experience in customer service or a similar role.
- Strong communication and interpersonal skills.
- Ability to handle difficult situations with patience and professionalism.
- Proficiency in computer skills and customer service software.
- Flexibility to work various shifts, including evenings and weekends.

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Benefits

- Competitive salary and performance-based incentives.
- Opportunities for career advancement and professional development.
- Flexible work arrangements, including work-from-home options.
- Comprehensive health and wellness benefits.
- A supportive and collaborative work environment.

How to Apply

If you are interested in this opportunity, please apply through our official site. We look forward to your application!

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Important Links

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