



<https://targetjob.govhelp.in/job/urgent-hiring-in-zepto-private-jobs-customer-officer-job-alerts/>

Urgent Hiring in Zepto – Private Jobs – Customer Officer Job Alerts

Hiring organization
Zepto

Job Location

India
Remote work from: IND

Date posted
March 4, 2024

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Valid through
31.08.2024

Base Salary

USD 17 - USD 24

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Urgent Hiring in Zepto

Zepto, India's leading quick commerce platform, is seeking a driven and enthusiastic Customer Experience Champion (Fresh) to join our growing team. In this fast-paced role, you'll be the first line of defense for our valued customers, ensuring their needs are met promptly and professionally.

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Responsibilities:

- Respond to customer inquiries promptly and professionally via chat, email, and phone, ensuring all questions and concerns are addressed effectively.
- Proactively identify and resolve customer issues, working independently and collaborating with internal teams when needed.
- Maintain accurate records of customer interactions and keep stakeholders informed of trends and feedback.

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Zepto Careers

Skills:

- Excellent written and verbal communication skills
- Strong interpersonal skills and the ability to build rapport with customers
- Active listening skills and a genuine desire to help others
- Proficiency in using computers and customer service software

Tags: Zepto recruitment, job opportunities, career, hiring, job search, job application, Zepto careers, work at Zepto, job openings, job vacancies, job opportunities at Zepto, Zepto jobs, Zepto recruitment 2024, Zepto hiring 2024

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