

Urgent Hiring in Zepto – Private Jobs – Customer Service

Job Location

India
Remote work from: IND

(adsbygoogle = window.adsbygoogle || []).push({});

Base Salary

USD 17 - USD 24

Qualifications

12th/Graduate

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

Description

Urgent Hiring in Zepto

Are you passionate about exceeding customer expectations, possess excellent communication skills, and thrive in a fast-paced environment? Do you believe in building positive relationships and resolving issues swiftly? If you envision yourself joining a dynamic team at India's fastest grocery delivery service, where your empathy and problem-solving skills shine, then join Zepto as a Customer Service Specialist and embark on a rewarding journey where you make every interaction smile-worthy!

(adsbygoogle = window.adsbygoogle || []).push({});

Zepto Jobs near me

Responsibilities:

- **Be the customer hero:** Address customer inquiries and concerns related to orders, deliveries, refunds, and app functionality, ensuring prompt and effective resolution.
- **Master of information:** Maintain comprehensive knowledge of Zepto policies, promotions, and delivery processes to provide accurate and reliable support.
- **Communication champion:** Build rapport with customers through active listening, empathetic communication, and positive problem-solving.
- **Data detective:** Analyze customer feedback and identify trends to improve service quality and enhance the Zepto experience.
- **Team player:** Collaborate effectively with internal teams, including operations and quality assurance, to ensure smooth customer journeys.

(adsbygoogle = window.adsbygoogle || []).push({});

Hiring organization

Zepto

Date posted

February 17, 2024

Valid through

31.08.2024

APPLY NOW

If You Want to Get Notifications about Various Jobs, Join our Telegram Channel Now and Get notified Daily about the Latest Jobs



Zepto Careers

Skills:

- Exceptional communication and interpersonal skills, with a genuine passion for helping others.
- Strong active listening and problem-solving abilities, with a focus on finding solutions and exceeding customer expectations.
- Proficiency in English communication, both written and spoken.
- Computer literacy and ability to learn and navigate new software systems quickly.
- Time management and organizational skills to handle multiple inquiries efficiently.
- Positive attitude, resilience, and ability to thrive in a dynamic and fast-paced environment.

Tags: Zepto recruitment, job opportunities, career, hiring, job search, job application, Zepto careers, work at Zepto, job openings, job vacancies, job opportunities at Zepto, Zepto jobs, Zepto recruitment 2024, Zepto hiring 2024

If You Want to Get Notification about Various Jobs, Join our WhatsApp Channel Now and Get notified Daily about Latest Jobs



Important Links

Find the Link in [Apply Now](#) Button

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

```
(adsbygoogle = window.adsbygoogle || []).push({});
```