

VI Recruitment 2024 – Jobs Alerts – Customer Service Representative Post

Hiring organization
Vodafone Idea Limited

Job Location

India
Remote work from: IND

Date posted
January 8, 2024

(adsbygoogle = window.adsbygoogle || []).push({});

Valid through
31.08.2024

Base Salary

USD 14,000 - USD 18,000

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

(adsbygoogle = window.adsbygoogle || []).push({});

(adsbygoogle = window.adsbygoogle || []).push({});

Description

VI Recruitment 2024

In this dynamic role, you'll be on the frontline of building positive relationships with our diverse customer base. You'll listen actively, understand their needs, and provide solutions with a smile, ensuring every interaction leaves a lasting impression.

VI Jobs near me

Responsibilities:

- **Proactive Customer Support:** Answer phone calls and manage online inquiries, addressing concerns about VI services, plans, bills, and technical issues.
- **Problem-Solving & Resolution:** Utilize your empathy and analytical skills to diagnose problems, provide accurate information, and offer effective solutions to customer challenges.
- **Product Knowledge & Upselling:** Possess in-depth knowledge of VI products and services, recommending suitable options and driving customer satisfaction and loyalty.
- **Building Relationships:** Create a positive and welcoming experience for each customer, actively listen to their feedback, and build long-term trust.
- **Adherence to Policies & Procedures:** Ensure all interactions comply with company policies and regulations, maintaining accuracy and transparency throughout.

(adsbygoogle = window.adsbygoogle || []).push({});

VI Careers

Skills:

- **Exceptional Communication Skills:** Possess clear and concise communication abilities, both written and verbal, with a confident and friendly demeanor.
- **Active Listening & Empathy:** Demonstrate a genuine interest in understanding customer needs and concerns, offering empathetic support and personalized solutions.
- **Problem-Solving & Analytical Skills:** Approach challenges with a logical and analytical mind, effectively identifying problems and recommending appropriate resolutions.
- **Multitasking & Time Management:** Manage multiple customer interactions simultaneously, prioritize tasks effectively, and meet deadlines consistently.
- **Technology Proficiency:** Proficient in utilizing customer service software and communication tools to handle inquiries efficiently.

Important Links

Find the Link in [Apply Now](#) Button

```
(adsbygoogle = window.adsbygoogle || []).push({});
```

```
(adsbygoogle = window.adsbygoogle || []).push({});
```