



<https://targetjob.govhelp.in/job/virtual-assistant-in-jio-job-search-jio-jobs-for-freshers/>

Virtual Assistant In Jio – Job Search – Jio Jobs For Freshers

Job Location

India
Remote work from: IND

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Base Salary

USD 16 - USD 20

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Virtual Assistant In Jio

Jio, India's leading digital solutions provider, is searching for passionate and tech-savvy Virtual Assistants to join our growing team! In this innovative role, you'll be the first point of contact for our valued customers, leveraging AI-powered technology to provide exceptional service and personalized assistance. If you have a knack for problem-solving, enjoy clear communication, and are driven by innovation, we encourage you to apply!

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Jio Jobs near me

Responsibilities:

- **Personalized Customer Support:** Assist customers with their queries and requests through various channels (calls, chat, social media) using AI-powered tools and knowledge bases.
- **Issue Resolution & Troubleshooting:** Proactively identify and resolve customer issues efficiently, offering clear explanations and helpful solutions.
- **Account Management & Service Activation:** Assist customers with managing their accounts, activating services, and understanding billing details.
- **Technical Support:** Provide basic technical support for Jio services, guiding customers through troubleshooting steps and escalating complex issues when needed.

Hiring organization

Jio

Date posted

February 1, 2024

Valid through

31.08.2024

APPLY NOW

- **Feedback & Insights:** Gather customer feedback and suggestions, analyzing data to identify areas for improvement and enhance the customer experience.
- **Continuous Learning & Improvement:** Stay updated on Jio's offerings, policies, and technology advancements through ongoing training and self-learning.

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Jio Careers

Skills:

- Excellent communication and interpersonal skills.
- Patience and a calm demeanor with a passion for customer service.
- Computer skills and proficiency in customer relationship management (CRM) systems (a plus).
- Problem-solving and analytical skills with a strong attention to detail.
- Ability to work independently and as part of a team in a fast-paced environment.

Tags: Jio , recruitment, job opportunities, career, hiring, job search, job application, Jio careers, work at Jio , job openings, job vacancies, job opportunities at Jio , Jio jobs, Jio recruitment 2024, Jio hiring 2024

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