

Zomato Job Vacancy For Freshers – Job Recruitment – Customer Success Associate

Hiring organization
Zomato

Job Location

India
Remote work from: IND

Date posted
February 29, 2024

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Valid through
31.08.2024

Base Salary

USD 18 - USD 24

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Zomato Job Vacancy For Freshers

As a Customer Success Associate, you will play a crucial role in ensuring a seamless and positive experience for our valued restaurant partners. You will be the primary point of contact, providing proactive support to help them optimize their presence on our platform and maximize their business growth.

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Responsibilities:

- Onboard and educate new restaurant partners on Zomato's platform and features, ensuring they understand how to leverage it effectively.
- Proactively identify and address partner concerns, resolving queries and providing solutions in a timely and efficient manner.
- Monitor partner performance, analyze data, and provide actionable insights and recommendations to help them achieve their business goals.

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Zomato Careers

Skills:

- Excellent communication and interpersonal skills, with the ability to build strong relationships and collaborate effectively.
- Problem-solving skills and a proactive approach, with the ability to independently identify and troubleshoot issues.
- Strong analytical and data interpretation skills, with the ability to identify trends and draw data-driven conclusions.

Tags: Zomato , recruitment, job opportunities, career, hiring, job search, job application, Zomato careers, work at Zomato , job openings, job vacancies, job opportunities at Zomato , Zomato jobs, Zomato recruitment 2024, Zomato hiring 2024

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