

Zomato Recruitment 2023 – Freshers Job – Customer Service Executive Post

Hiring organization
Zomato

Job Location

India
Remote work from: IND

Date posted
December 28, 2023

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Valid through
30.06.2024

Base Salary

USD 14,000 - USD 20,000

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Zomato Recruitment 2023

At Zomato, we're not just delivering food; we're building connections, creating memories, and fueling happy moments, one order at a time. As a Customer Service Executive, you'll be the voice of Zomato, the friendly face behind the screen, and the ultimate hero who smooths out any bumps in the foodie journey.

Zomato Jobs near me

Responsibilities:

- **Empathy Amplifier:** Listen attentively to customer concerns, understanding their needs and frustrations with a genuine desire to help.
- **Problem-Solving Professor:** Think on your feet and craft creative solutions to ensure every mealtime goes from "meh" to "marvelous."
- **Communication Captain:** Clearly communicate Zomato policies, handle escalated situations with a calm and professional demeanor, and leave every customer feeling heard and valued.

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Zomato Careers

Skills:

- **Communication Connoisseur:** Excellent written and spoken English, with the ability to adapt your communication style to diverse customers.
- **Tech-Savvy Navigator:** Proficiency in customer service platforms and basic computer applications.

- **Problem-Solving Prodigy:** Strong analytical and critical thinking skills with a knack for finding solutions under pressure.
- **Empathy Extraordinaire:** A genuine passion for helping others and an ability to connect with people on a human level.

Important Links

Find the Link in [Apply Now](#) Button

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