

Zomato Recruitment 2024 – Freshers Job – BPO Executive Post

Hiring organization
Zomato

Job Location

India
Remote work from: IND

Date posted
January 4, 2024

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Valid through
30.06.2024

Base Salary

USD 14,000 - USD 20,000

APPLY NOW

Qualifications

12th/Graduate

Employment Type

Full-time

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Description

Zomato Recruitment 2024

As a Zomato BPO Executive, you'll wear many hats with pride, each one ensuring every customer interaction leaves a taste of delight. From patiently addressing order queries and resolving concerns to providing friendly guidance and support, your communication skills and empathy will be the invisible heroes ensuring every foodie leaves happy and hungry for more. You'll be the voice that bridges the gap between craving and culinary satisfaction, turning every call into a delicious experience.

Zomato Jobs near me

Responsibilities:

- **Customer Champion:** Handle customer inquiries and concerns related to orders, deliveries, app usage, and other Zomato services with patience, empathy, and a problem-solving approach.
- **Communication Maestro:** Clearly communicate information, resolve issues efficiently, and provide helpful guidance to ensure customer satisfaction and maintain a positive brand image.
- **Tech-Savvy Sleuth:** Utilize Zomato's internal systems and tools to effectively track orders, troubleshoot issues, and provide accurate information to customers.
- **Collaboration Champion:** Work closely with internal teams (Delivery, Restaurants, Support) to ensure seamless resolution of customer concerns and a smooth overall experience.

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Zomato Careers

Skills:

- Excellent communication and interpersonal skills with the ability to build rapport and address concerns effectively.
- Strong problem-solving skills and the ability to think creatively to find solutions for customers.
- Proficiency in computers and data entry skills to navigate Zomato's internal systems.

Important Links Empathy and a genuine desire to provide outstanding customer service.

Find the Link in [Apply Now](#) Button

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